

## QUALITY POLICY

L.A.S. srl believes that the quality of products and services offered is the primary tool for pursuing, achieving, and enhancing customer satisfaction. Therefore, it has decided to adopt a Quality Management System based on UNI EN ISO 9001 and IATF 16949 standards.

The management system has been developed to ensure effective and efficient use of resources, focusing on meeting the expectations of customers and other stakeholders. This policy outlines the general guidelines and directions of L.A.S. srl for implementing the Quality Management System

### **DIRECTIVES AND OBJECTIVES:**

- Adopt and maintain an effective Quality Management System in the processes, products, and services of the operating context, in compliance with the legal requirements of applicable regulations and other provisions voluntarily subscribed by the company.
- Define the responsibilities assigned to all business functions, ensuring that they are understood and applied.
- Ensure the availability of resources, information, and knowledge necessary for the operation and control of processes through periodic training and development activities aimed at informing employees about the relevance and importance of their activities and how they contribute to achieving defined objectives.
- Motivate and engage all staff to develop a growing awareness of the importance of their roles, promote shared values, and correct behavioral models to reduce risks related to activities carried out.
- Define and disseminate clear documented information to ensure effective and efficient operation of processes and control of products, also in terms of health and safety at work and environmental matters.
- Understand and strengthen the relationship with customers and other stakeholders, improving their satisfaction level through products and performances in line with expectations.
- Define improvement objectives and periodically monitor the results achieved, sharing them with stakeholders.
- Identify the causes of non-conformities and ensure quick and effective responses.
- Conduct internal audits to measure the effectiveness of the Quality Management System, ensuring corrective actions to remove any inadequacies in the Management System.
- Select and qualify suppliers of products and services that impact the final quality of processes and products.
- Identify the needs for technological innovation to develop new products and processes according to market expectations.

The company's managers are required to implement and disseminate the commitments and directives listed above and develop activities aimed at achieving the company's objectives and continuously improving the effectiveness of the Quality Management System.

*Corridonia, 27/11/2023*

Il Presidente  
Daniele Lattanzi